FOR INDEPENDENT RETAILERS

INSTALLATION SERVICES



Need an installer? Contact 4-Sure.

You sell the product - we manage the installation request from quote to completion.

Recommended by Fourways Group for independent retailers.

WHO WE ARE

WHO IS 4-SURE?

Fourways Group recommends 4-Sure as a nationwide installation partner for independent retailers who do not have an internal installation team. Give customers one trusted route to a professional installer, without recruiting, managing or carrying installer admin yourself.

Nationwide network

Coverage across South Africa for independent retailers.

Simple referral

Give the customer our details, or send the installation lead to 4-Sure.

Quote & payment

We contact the customer, quote the job and collect payment securely.

After-sales support

Booking updates, escalations and post-job support are handled by 4-Sure.

No installation team? 4-Sure becomes your installation partner.

Already have trusted installers in a specific region? We can discuss vetting and onboarding them later - but the core offer is simple: when you need an installer, contact 4-Sure.

HOW IT WORKS

FROM CUSTOMER PURCHASE TO INSTALLATION

DEALER

1. Purchase

Customer buys an applicable product in-store.

DEALER

2. Refer to 4-Sure

Give the customer our details, or send us their details.

DEALER

3. Customer connected

The installation request is handed over to 4-Sure.

4-SURE

1. Quote

We contact the customer and confirm the scope.

4-SURE

2. Pay & book

Customer pays and selects an installation date.

4-SURE

3. Installation

A qualified installer completes the job.

4-SURE

4. Support

The customer has one point of contact after the job.

Your team only needs to connect the customer to 4-Sure. Everything after that is managed by us.

NO INSTALLATION TEAM

NEED AN INSTALLER? USE 4-SURE.

For independent retailers without installation teams, 4-Sure gives you a clear answer when a customer asks: “Who can install this?” Send the request to us and we will manage the process.

01 **Share our details**

Tell the customer to WhatsApp, call or email 4-Sure for installation assistance.

02 **Send the lead**

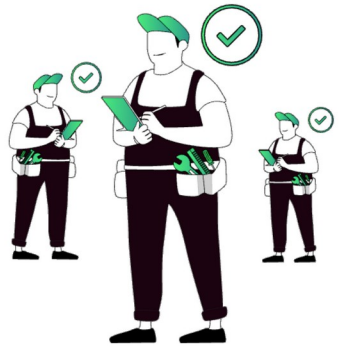
Where preferred, send the customer details to 4-Sure and we will make contact.

03 **We manage the job**

Quote, booking, payment, scheduling, evidence and installer dispatch run through 4-Sure.

04 **Customer support included**

After-sales support and installation queries are handled through one point of contact.



No installer panel required - just contact 4-Sure and we will take it from there.

PRICING & WARRANTY

ONE STANDARD. FULLY BACKED.

STANDARDISED INSTALLATION PRICE

One installation route

Contact 4-Sure to discuss standard pricing, costing and dealer referral options for your customers.

Samsung | Midea | Alliance | Comfee

WORKMANSHIP WARRANTY

12-months

On our installers' workmanship, backed from the completion date of the installation.

Warranty protected

Installed to the manufacturer standard so the product warranty stays intact.

Repairs assisted

We handle workmanship warranty work, or assist the manufacturer where agreed.

Verified installers

Installers are vetted, accredited and insured before entering a customer home.

No hidden costs

Anything outside the standard scope is quoted and approved before work begins.

Costing, commission and in-store marketing support are open for discussion - contact 4-Sure and we will work it out together.

THE PAYOFF

WHY THIS MATTERS

For independent retailers

- No internal installation team needed
- Nationwide installer access from day one
- Simple customer handover process
- Less admin, less operational risk
- Better customer experience after the sale

For customers

- Trusted, warranted, insured installation
- Easy booking and clear communication
- Qualified and validated installers
- Product warranty upheld
- One point of contact for support

Your customers ask for installation. You give them 4-Sure.

LET'S WORK TOGETHER

NEED AN INSTALLER?



Contact 4-Sure today for installation requests, standardised pricing, costing and referral options for independent retailers.

Fourways Group recommends 4-Sure as an installation solution for independent retailers.

WHATSAPP	CALL CENTRE	EMAIL	WEBSITE
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